

## The Client

Wesley Jackson Professional Corporation, Barrister and Solicitor in the areas of real estate, corporate and commercial law, civil litigation, family and criminal law.

## The Problem

WJPC's focus was client care, not IT. When the time came to relocate the office in 2010, they knew they had an opportunity to get rid of their old, outdated, and flakey IT infrastructure, and build something suitable for their new enterprise-level accommodations.

## The Solution

**Infrastructure Assessment and Planning** - System Lifeline technicians performed an on-site assessment of the existing infrastructure and developed a comprehensive gap analysis between where the company currently was, and where they needed to be for maximum uptime.

**Recommendations** - Working directly with the owner, System Lifeline identified the points of weakness in the IT infrastructure, and provided a complete solution, including hardware, software and monitoring recommendations.

**The Easy Solution** – System Lifeline relieved the owner of worry and hassle by providing complete on-site installation of the new IT infrastructure, including wiring of the new office, installation of hardware, implementing secure offsite backup storage, and 24/7 monitoring of business-critical communication systems to provide maximum uptime, all within a tight 48-hour timeframe.

## The Results

"We now have full confidence that our internal infrastructure will never let us down," says Wesley Jackson, Owner of WJPC, "System Lifeline has enabled our small office to focus on our law practice, and never worry about our IT systems."

WJPC now has an enterprise-level IT infrastructure with 100% up-time and a scalable network that will allow the company to grow into 2011 and beyond.

"I'm not a computer person, and I needed a company that would clearly outline our IT requirements in a way that made sense of my business," says Mr. Jackson, "The System Lifeline technicians took the time to explain not only what needed to be done to our infrastructure, but also why it would improve our bottom line. We completed the office move over the course of the weekend and had no downtime for our business."

## The Cost-Benefit

"It's not often you find a provider that makes things easy, quick, and cost-effective. We'd worked with a few IT vendors before and it was always a hassle and a distraction from our real business," says Mr. Jackson, "System Lifeline was completely the opposite. They provided a complete start-to-finish solution that worked with our budget and gave us exactly what our company needed."



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- Wesley Jackson, Owner

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## Start Your Own Success Story

Contact System Lifeline today at [info@systemlifeline.com](mailto:info@systemlifeline.com)